

ABSTRAK

Yulita Kudiai. 2021105015043. Implementasi Program Bpjs Kesehatan Dalam Meningkatkan Jaminan Kesehatan Nasional Di Puskemas Timika Jaya Kabupaten Mimika. (Pembimbing I Dr. Yosephina Ohoiwutun, M.Si dan Pembimbing II Dr. Septinus Saa, S.Sos., M.Si).

Penelitian ini bertujuan untuk mengkaji dan menganalisis Implementasi Program Bpjs Kesehatan Dalam Meningkatkan Jaminan Kesehatan Nasional Di Puskemas Timika Jaya Kabupaten Mimika, serta mengkaji dan menganalisis faktor pendukung dan penghambat Implementasi Program Bpjs Kesehatan Dalam Meningkatkan Jaminan Kesehatan Nasional Di Puskemas Timika Jaya Kabupaten Mimika.

Penelitian ini merupakan tipe penelitian kualitatif dengan informan yaitu Kepala Puskemas Timika Jaya Kabupaten Mimika, Pegawai Loker BPJS Kesehatan di Puskemas Timika Jaya Kabupaten Mimika, dan Pasien BPJS Kesehatan di Puskemas Timika Jaya Kabupaten Mimika. Lokasi penelitian dilakukan Di Puskemas Timika Jaya Kabupaten Mimika. Sumber data yaitu data primer dan sekunder. Teknik analisis data yaitu reduksi data, penyajian data, dan penarikan kesimpulan.

Hasil penelitian ini menunjukkan bahwa Implementasi Program Bpjs Kesehatan Dalam Meningkatkan Jaminan Kesehatan Nasional Di Puskemas Timika Jaya Kabupaten Mimika, menurut George C. Edward III yaitu: Komunikasi, yang terjadi antara BPJS Kesehatan dan Puskesmas Timika Jaya Kabupaten Mimika sudah baik. Sumber Daya, mengenai sumber daya manusia sudah mencukupi dan sumber daya sarana dan prasarana masih kurang. Disposisi, para pelaksana dalam melayani kurang efisien dalam waktu. Struktur Birokrasi, sudah memenuhi SOP (standar operasional prosedur). Faktor pendukung dan penghambat Implementasi Program Bpjs Kesehatan Dalam Meningkatkan Jaminan Kesehatan Nasional Di Puskemas Timika Jaya Kabupaten Mimika, yaitu: Faktor Eksternal, keterlibatan pemerintah untuk memberikan pemerataan pelayanan kesehatan kepada masyarakat. Faktor Internal, pelayanan kesehatan tingkat kedua hanya dapat diberikan atas rujukan dari pelayanan kesehatan tingkat pertama.

Kata Kunci: Implementasi, Program, BPJS Kesehatan.

ABSTRACT

Yulita Kudiai. 2021105015043. Implementation of the BPJS Health Program in Improving National Health Insurance at the Timika Jaya Community Health Center, Mimika Regency. (Supervisor I Dr. Yosephina Ohoiwutun, M.Si and Supervisor II Dr. Septinus Saa, S.Sos., M.Si).

This research aims to examine and analyze the Implementation of the BPJS Health Program in Improving National Health Insurance at the Timika Jaya Community Health Center, Mimika Regency, as well as examining and analyzing the supporting and inhibiting factors for the Implementation of the BPJS Health Program in Improving National Health Insurance at the Timika Jaya Community Health Center, Mimika Regency.

This research is a type of qualitative research with informants, namely the Head of the Timika Jaya Health Center, Mimika Regency, BPJS Health Counter Employees at the Timika Jaya Health Center, Mimika Regency, and BPJS Health Patients at the Timika Jaya Health Center, Mimika Regency. The location of the research was at the Timika Jaya Community Health Center, Mimika Regency. Data sources are primary and secondary data. Data analysis techniques are data reduction, data presentation, and drawing conclusions.

The results of this research indicate that the implementation of the BPJS Health Program in Improving National Health Insurance at the Timika Jaya Health Center, Mimika Regency, according to George C. Edward III, namely: Communication, which occurs between BPJS Health and the Timika Jaya Health Center, Mimika Regency, is good. Resources, regarding human resources are sufficient and facilities and infrastructure resources are still lacking. Disposition, the implementers in serving are less efficient in time. Bureaucratic structure, already meets SOP (standard operating procedures). Supporting and inhibiting factors for the Implementation of the BPJS Health Program in Improving National Health Insurance at the Timika Jaya Community Health Center, Mimika Regency, namely: External Factors, government involvement in providing equitable health services to the community. Internal factors, second level health services can only be provided with a referral from first level health services.

Keywords: Implementation, Program, BPJS Health